

**Name of Consultant**

Jan White

**Business Role**

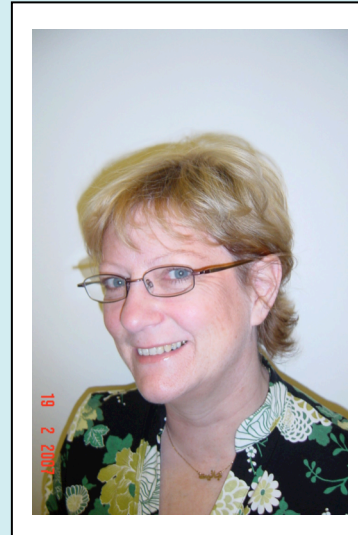
Senior Consultant

**Expertise**

PMO (Programme Management Office) Lead;  
Change Management;  
Facilitation and Communications Roles  
Business Health Investigations & Bid work

**Qualifications**

MBA: DMS: MAAT: MBIFM



Jan has undertaken a number of assignments in her current role as senior consultant with BPM. These have included defining and developing operating models and solutions for business bid submissions; aligning & assigning resources on contract re-structures; communications solutions – including branding; uniforms; websites & customer information material; developing governance frameworks; relationship mapping proposals and mobilising key contracts.

Drawing on over 20 years working within the FM industry Jan has managed both major in-house and outsourced facilities contracts. Working as a Facilities Practitioner, she assumed the client role for a major Utility company leading a significant accommodation rationalisation strategy – including managing the capital budgets; projects and working with the associated regulatory bodies and developing an accommodation cost recovery model to satisfy the corporate business; regulators and occupants. Within the outsourced FM sector, she has assumed Account Director roles and been engaged in re-engineering contract models; bid submissions and solutions; introducing a CERM (Critical Engineering Risk Management) model into a large blue chip bank and a nil subsidy catering and retail solution.

Jan has been active within the North BIFM network – including hosting of local sessions and collaborated on the BIFM Competency matrix and benchmarking studies.

As a Project Manager, Jan works within the PRINCE2 framework, completing a PID (Project Initiation Document) to ensure clarity of the project scope & deliverables and develops a base-lined Project Plan for reporting (including exceptions and associated risks) and tracking purposes. On completion conducting a rigorous close out review to ensure the brief was satisfied and any lessons learnt.